

**Verizon Small Biz Rewards
GIFT CARD AND GIFT CERTIFICATE DISPUTE FORM AND FRAUDULENT USE AFFIDAVIT
FOR NON DELIVERY OF GIFT CARD AND GIFT CERTIFICATES REDEEMED**

Today's Date: _____
 Escalation Ticket #: _____
 BTN/Account Number: _____
 Member Name: _____
 Company Name: _____
 Company Address: _____
 City, State, And Zip: _____

Total Number of Cards Redeemed _____

Enter Denomination Amount and Name of each Retail Gift Card.

Note: If you did not receive your MasterCard redemption, please provide the name on the MasterCard under the Name of Gift Card field.

Redeemed Below:

\$ Denomination Amount	Name of Gift Card

Total Amount of Loss (\$): _____
 Date(s) Redeemed: _____
 Your E-mail Address: _____
 Business Phone: _____ Alternative Phone (i.e. Cell phone): _____

Alternate Reward Redemption Mailing/Ship to Address Request:

Company Name: _____
 Attention Name _____
 Street, City, State Zip _____
 Physical Address (if different than above): _____
 Street, City, State, Zip _____

At time of disputed transaction, my Gift Card was: Lost Stolen Not received
 Have you ever granted permission for anyone (other than yourself) to open your mail?
 Yes No

If yes, who: _____

Law Enforcement notified? Yes No
 If yes, Agency Case No. _____

PLEASE FAX COMPLETED FORM TO ATTN: RISK MGMT. DEPT. AT 1-(888) 721-4072

Other DETAILED description. If more space is needed attach a separate sheet to this form.

FRAUDULENT TRANSACTION(s) *You understand that by completing the information on this form and providing your signature below that you affirm that you did not authorize another party to redeem your Gift Cards.

Signature

Date